#### "Service That Satisfies Since 1934"



2155 West Main Street • P.O. Box 2448
Alliance, OH 44601

# Robertson Heating Supply would like to offer our incomparable Value-Added Services to your business

You can access your account invoices and monthly statements online at no cost to you. To apply for this service as well as other free services, please fill out this form and Fax it to us at 330-821-0902 or Email it to Shelly Lott at slott@rhsonline.net.

See reverse side for a brief description of our services.

If you have any questions, call our IT Department at 330-821-9180.

# **RHS Online Services Agreement**

Fax it to: 330-821-0902 or Email it to: slott@rhsonline.net

RHS Customer No. \_\_\_\_\_\_ -\_\_\_ Co. Name\_\_\_\_

RHS Salesperson\_\_\_\_\_\_ Address \_\_\_\_\_

Fax ()	City	State		
E-Mail	9-Digit Zip	<del>-</del>		
Phone ()	Authorized Name (Print)			
RHS Online Services		* = Extra Cost Service		
RHS1 Online Ordering Online Catalo	g RHS 1 Mobile App	ı		
<b>Customer Specific Services</b>				
☐ Invoice Viewer ☐ Statement Viewer ☐ Open/Unpaid Invoice Status ☐ Online Price Service Catalog & Net Pricing*  Preferred Method of Contact : ☐ Phone ☐ E-Mail	☐ Electronic Bill Payment ☐ Fax (Requires appropriate add	lress)		
	Consent			
I, representing the Business Entity above,				
agree to the following Terms and Conditions in excha	nge for access to the RHS Online S	Services selected above as follows:		
1. I use the selected Online Services at the pleasure of Twhen RHS asks me to.				
2. I will not Copy, Reverse Engineer or otherwise disas				
3. I will not allow anyone other than designated users for I will not authorize them to Copy, Reverse Engineer				
<ul> <li>4. I will promptly destroy any copies of RHS provided computer attached to my Network(s) should I no long of this Agreement.</li> </ul>	Software along with Passwords or	other identifying information from any		
5. I will not make available to RHS Competitors or any		als any Login or Password(s) which		
<ul><li>the Business Entity listed above uses to access Service</li><li>I hereby certify that I am able to enter into binding let</li></ul>	- ·	isiness Entity listed above.		
Authorized Customer Signature	Date	form OSA-1 Revised November 2022		
	·	COM		

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# Listed below are brief descriptions of our **Online Services**

Fill out the Agreement Form on reverse side and fax or email it back to us

## FREE SERVICES

## Online Ordering:

This is our straight-forward, easy-to-use order entry system for placing orders over the Web. Customers log onto <a href="www.rhs1.com">www.rhs1.com</a>, enter a Login and Password and then pick the items they need to complete their business. Customers and their RHS salesperson each get an e-mail recap of every order.

We show current availability at all RHS branches.

#### **Invoice Viewer:**

Allows customers to view current and past invoices right on their local PC screen. Invoices may be looked up by P.O. number, job name or by date or invoice number range.

#### Statement Viewer:

Allows customers to view current and past statements right on their local PC screen. Statements may be looked up by statement date.

### Open / Unpaid Invoice Status:

Will allow you to pull up a monthly statement and then "drill down" to the invoices which make it up by clicking on the invoice number.

# **New Online Catalog**

# PAID SERVICE

# Online Price Service Catalog & Net Pricing:

Contact your RHS salesperson for further details. You must also complete the Robertson Price Service Subscription Form.



NOTE: If you are signing up for Pkg. 2, 3 or 4 below, you must **FAX** this Subscription Form **plus** the RHS Online Services Agreement

-	O	_
to 330-821-0902 at the same ti	ime	Printing

Credit Manager

Sales Manager

IS Dept.

Printing

ROBERTSON HEATING SUPPLY	
PRICE SERVICE SUBSCRIPTION	I

RHS offers 3 pricing services, which are available in different "packages". Carefully read the brief description of each service to help determine which package is best for you.

#### Printed Price Book

Consists of a heavy-duty 3-ring Robertson binder with section tabs, complete index, and all price pages.

You will receive updated price sheets throughout the year, together with **price bulletins**, or "**rumor sheets**", which advise you of new products and price changes as well as any rumors about future prices.

• Online Price Catalog Identical format as our printed book.

Index cover page allows you to 'click' on a section and be instantly transported to that section. You are able scan a section a page at a time, just like leafing through a book. Select sections with major manufacturers are divided into smaller subsections.

Net Pricing

Gives you YOUR price after discounts/quotes on all 13,000 RHS items, 365 days a year. Available to view or print.

Check One	PACKAGE I D NEW DUPLICATE REINSTATED					
	Printed Price Book only Dealer must fill in all the inform  PACKAGE 2 Dealer is already receiving printed price be Online Price Catalog & Net Pricing  Dealer must fill in all the information in Section A below plus separate	ook, wi	shes to add	<b>\$20</b> form	]	
	PACKAGE 3 Dealer does not want printed price book Online Price Catalog & Net Pricing only Dealer must fill in all the information in Section A below plus separate	ate "RHS	Online Services Agreement	<b>\$60</b> form		
	PACKAGE 4 Your Best Value!  Printed Price Book, Online Price Catalog & Net I  Dealer must fill in all the information in Section A below plus separate	•		<b>\$90</b> form	]	
Customer A	A All dealer information must be filled in Please type or print					
Dealer Signa	B Robertson personnel to complete					
Salesman _ Branch Branch Mgr. RHS Salesm	Signature	PRINTING DEPT. USE ONLY	Printing Rec'd Invoice No Service To: Date Book Sent Amount			

Form P-12 Revised Nov. 2022 C-Files-Printing